

Online procedure plan

\*1 Price of device and calling charges are separate. \*2 Benefits will be offered to customers who meet the following two conditions. () ahamo

Customers who have registered their phone number as the phone number to be used for their "d CARD GOLD" Customers who have set their aharno charges to be paid with "d CARD" or "d CARD GOLD" " The d CARD Bonus Packet will be presented in the month following the month that conditions ① and ② are met. "The distinction between +5GB (d Card GOLD) and +1GB (d Card) will be determined by the type of d Card in eligibility condition ①. "Please check the "d Card website" for other detailed conditions. "3 After 0:00 Japan time 15 days have passed since the first time data communications are used overseas (Japan time), the maximum communication speed for sending and receiving data overseas will be 128 kbps. Please note that even if you purchase additional dhat, this speed restriction will not be lifted until you return to Japan and use data communications. "4 There will be an additional charge for calls to SMS and other

#### If you are currently under contract with another company and are signing up for ahamo

To ensure the procedure goes smoothly, we recommend to make advanced preparations associated with your current mobile commpany
This is a plan that requires customers to apply online themselves.

If you wish, staff will assist you with the procedure (for a fee).

**%**Please contact staff for details on assistance content, amount, etc.

2024

•The product specifications, prices, application procedures, URLs, etc. listed in this flyer may change

The contents of this flyer are current as of October 1, 2024.10

Ahamo operates solely as online plan from application to postcontract support,

Application	) (	Consulta
Dedicated site • Procedure via app		Private Suppo

#### Ultation Ivate chat Support Apply on the dedicated Broken parts accepted the decome store.

#### About ahamo

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	Fee		2,700 yen / month (tax included 2,970 yen / month) *1 (30 GB)	
σ	Call		Max 5 min Free Domestic Call * 2 * 3	
		FamilyDiscount	Available(non-eligible for discount benefits * 4	
	Dis	Minna Docomo Discounts	Non-available(eligible for count <sup>* 5</sup> )	
	counts	DocomoHkariSetDiscount	Non-available(eligible for pair settings * 6) 「ahamo hikari」applications eligible	
lar		Other discounts	None	
	Hotspot		free	
	Voice mail		None	
	Carrier Mail		None <sup>*7</sup>	
	sp mode content payment servic <b>é</b> d Menu Content) *8		Non-eligible	
	Contract Above 18 years old		Above 18 years old	
Procedu		Application	Online Only <sup>*9</sup>	
	Consultation desk Dedicated chat support service		Dedicated chat support service	
	Troubleshooting Online repair reception se		Online repair reception service - Docorno Shop/d garden	
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\*1 Price of device and calling charges not included. \*2 Additional charges will apply for SMS and calls to other companies' connection services. \*3 After 5 minutes, a call charge of 20 yen (22 yen including tax) will be incurred per 30 seconds. \*4 Free calls between family members do not apply to calls made from "ahorm" contract lines, but calls made from the same "Family Discourt" group line that is subscribed to Docomds 'eximitor or similar to an "ahorm" ontract line are free. \*5 Lines under contract with a rate plan that allows voice calls (excluding 2n1, Kds Keltai Plus, and Kds Keltai Plan) within the same "Family Discourt" group are eligible for the discourt, and will be discourted from morthly frees for plans such as Docoms's "eximo". "Aharm o' contract lines are also counted towards the "Minima Docomo Ward" discourt. 61 fifthe "ahormo' contract line is a Docomo Hiari "eximo". "Kanamo' contract lines are also counted towards the "Minima Docomo Ward" discourt. 61 fifthe "ahormo' contract line is a Docomo Hiari pair line, "SG Gigaho Premier", "SG Gigaloft (over 1GB)", "Gigaho Premier", "Gigaho", "Gigaloft (over 1GB)" and "eximo" subscribers within the same "Family Discourt" group will be eligible for the "Docomo Hiari Set Discourt. - 7 Customes who have contracts with "SG Gigaho Premier", "SG Gigaho", "SG Gigaloft (over 1GB)", "Gigaho Premier", "Gigaho", "Gigaloft (over 1GB)" and "eximo" subscribers within the same "Family Discourt" group will be eligible for the "Docomo Hiari Set Discourt. - 7 Customes who have contracts with "SG Gigaho Premier", "SG Gigaho", "SG Gigaloft (over 1GB)", "Gigaho Premier", "Gigaho", "Gigaho Premier", "Gigaho", "can also use this service if you sign up for the "Nail Portability Service" offered by your mobile phone carier, "8 "Content Payment Service ((Tunes)" will continue to be available. - 91 frou would like support also Docomo shopid garden, you can use "ahorm WEB procedure support (pair) (etc." (About "Hamo Hikari")" Coorpagine rames and minors cannot apply for "hormo

#### ahamo Important Notice

#### ahamo" is a plan where everything from application to post-contract support is handled online. Docomo Shop/

If you would like support from d garden or other services, please use "ahamo WEB Application Support" \*1 (3,300 yen (tax included)) or "ahamo WEB Procedure Support" \*2 (3,300 yen (tax included)). Please note that you will be responsible for operating your device when applying. Additionally, initial device settings and data transfer are outside the scope of this support. If you would like assistance with initial device setup and data transfer, please apply for "Initial Setup Support (fees

apply)" separately. \*1 Based on customer requests, we will assist with applications via the ahamo dedicated website. \*2 Based on customer requests, we will assist with procedures via ahamo Puri and specialized sites.

When signing up for "ahamo," you can only purchase a device through the ahamo dedicated website. Docomo Shop/

This product is not available at d garden or electronics retailers.

Customers will be responsible for all device operations, including data transfer. In addition, the Docomo Information Center will not respond to inquiries regarding service content, etc.

without notice.

## **Cashback campaign underway!**

• Those who sign up for ahamo during the promotion period will receive a 6,000 yen cash back!

Eligible period: For customers who signed up between January 9th and March 20th and have been using ahamo for one month or more ( $\times$ Cancellations within one month are not eligible)

How to receive:

1. Please access the link below or the QR code and go to the application page from the LP. (XNote: Please be sure to apply from this campaign link! Applications directly from the ahamo official page will not be eligible for cashback.) https://www.docomo.ne.jp/special contents/viet/eng/?utm source=corp service&utm medium=freedisplay&utm campaign=kokusai 2412 01

2. Follow the instructions on page 3 of this document to sign up for ahamo.

3. After one month has passed since you signed up, start the ahamo app and take a screenshot of the contract period according to page 11 of this document.

4. Send the image by email according to page 12 of this document.

5. Once your email has been confirmed, we will send you a link for your digital gift card(Degico) link. Follow Degico's instructions and get 6,000 yen!







## When applying for ahamo



**STEP1-1 Preparation for application** 

Select "Issue a new phone number" Next, if you have a smartphone Select "Do not purchase a smartphone with the application" Finally, select "SIM card" and tap Next.

#### **STEP1-2** Preparations

This is the preparation page before applying

The address on your identity document must be the same as your current address
The name on the payment method (credit card or bank account) must be the same
Your smartphone must be compatible with ahamo.
After checking the above, select "Ready"





#### STEP1-3 Select data communication charges and options

First, select your data plan Next, the point activity option (paid, only 110GB available) and the unlimited phone call option (paid) Please select whether you need After checking the price, select Next.



#### **STEP1-4 User Verification**

Verify the user If the contractor and user are the same, select "Same" and click "Next"





#### STEP1-5 Create a d account

Create a d account Use Google, Yahoo! JAPAN or other email addresses After logging in, please set your d account password.

\*If you select an email address other than Google or Yahoo! JAPAN, you will need to go through a one-time password authentication procedure.





#### **STEP 2: Submit your identity verification documents**

Submit your identity document First, select your residence card from the selection list. If the next screen appears asking whether you have permanent residency, please select whether or not you have permanent residency. Tap Next, then tap "Get Started" on the identity verification screen.

#### **STEP 3: Identity Verification Procedure**

\*After changing the page, please switch the language and then take a photo. (Only smartphones and PCs with cameras are available) \* Language can be switched



## When applying for ahamo



STEP 4 Enter your information

Please enter your name, date of birth, gender, address, and contact number.

Please select your pick-up date and time

Please select whether the contract holder and the user are the same person.

Then, set your network PIN.



## When applying for ahamo





STEP 6 Confirmation of consent and notes notes (please check the contents using a translation app, etc.)

Once confirmed, tap Next

### STEP7 Check the application details, If I'm not mistaken Please press "Confirm Order" Your application is now complete.





# Changing worlds with you.

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# Ahamo app screenshot



## Regarding sending emails

• Please attach the screenshot, copy and paste the following, and enter the information in the brackets in the body of the text.

To: m12tanaka@cam-com.jp

Title: ahamoキャッシュバックキャンペーン

Body: 名前:(Please enter your name)

在留資格: (Please enter your residence status)

電話番号: (Please enter your ahamo phone number)

<u>https://www.docomo.ne.jp/special\_contents/viet/eng/?utm\_source=corp\_service&utm\_medium=free-display&utm\_campaign=kokusai\_2412\_01</u>

(Please copy and paste the link on page 2 of this document)